

Patient Financial Policy

Thank you for choosing Lake Shore Audiology. Please review the following information concerning our financial policies and aid you in planning for payment, if necessary.

Insurance Verification and Co-payment

The patient is expected to present an insurance card and photo identification at each visit.

All co-payments and past due balances are due and payable at the time of service. By law we MUST collect your carrier designated co-pay. Lake Shore Audiology accepts cash (US dollars), personal check, VISA, MasterCard, Discover, American Express and CareCredit.

Unpaid accounts will be turned over to a collection agency after 90 days.

High Deductibles/Co-insurance Policy

High deductible plans are increasingly common. Deductibles and co-insurances are the patient's responsibility according to the contract with your insurance company. If you have not yet met your deductible, a down payment is expected at the time of each visit. Please be prepared to pay the deductible at each visit.

Down payment requirements:

Hearing Test: \$50.

VNG (Balance Tests): \$100.

Central Auditory Processing Evaluation: \$100

Please be prepared to pay for any additional services the provider may perform on the same day. The remainder fee will be billed. Any overpayment will be refunded.

Medicare

We will submit claims to Medicare. The patient is responsible for the deductible and the 20% co-insurance, which can be billed to a secondary insurance if you have one.

Self-pay

If you are uninsured, you are responsible for remitting payment in full at the time of service, unless prior arrangements have been made with the Billing Dept. If you are unable to remit payment in full and need to discuss payment options available to you, please contact us at 716-674-4188.

General Information for New Patients:

*Please fill out the "New Patient Forms" and bring them with you to your appointment.

*Bring applicable co-pay, coinsurance, deductible or payment.

*Health insurance card(s) and Photo ID need to be given to receptionist at your visit and scanned into your chart.

*Bring valid insurance referral (if applicable) and treatment referral from your Primary MD.

Appointment Policy

It is the policy of this practice that we require 24 hours cancellation notice prior to the scheduled appointment time. If a patient fails to notify our office 24 hours prior to the appointment time, they may be charged a \$25.00 fee.

Appointments that are a "no show" due to the patient not calling and canceling, the patient is charged a \$35.00 fee.

This fee must be paid in full to Lake Shore Audiology before we can schedule your next appointment.

Lake Shore Audiology, P.C. understands that late cancellations and not showing for an appointment sometimes cannot be helped. As soon as you are aware that you will be unable to keep your appointment, you must notify the office immediately.

Please be advised that arriving more than 15 minutes late to an appointment may require you to be rescheduled if the provider cannot accommodate you.